

Simple Visit Coding

Keep it Simple

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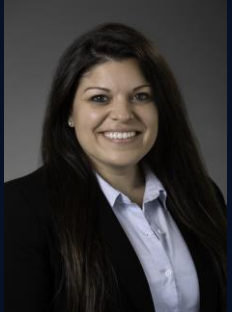
Epic Application Analyst II

VISION, MISSION AND VALUES



YaleNewHavenHealth

Presenters



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Simple Visit Coding: Keep it Simple

Yale New Haven Health

Academic Affiliation (Yale School of Medicine) | Epic Version: November 2020

5 HOSPITALS

271 SITES

6,685 MEDICAL STAFF

2,681 BEDS

255M OUTPATIENT VISITS

124K INPATIENT CASES

Learning Objectives

1. Administer alternative Simple Visit Coding logic that uses a combination of codes rather than departments
2. Use Simple Visit Coding to increase the number of accounts processed
3. Develop Simple Visit Coding rules to decrease duration of Nightly Processing

EVALUATION DAY



"There is nothing about your performance that you need to change...other than everything"

Agenda

SIMPLE VISIT CODING

UNDERACHIEVING EMPLOYEE

PERFORMANCE IMPROVEMENT PLAN

EMPLOYEE OF THE YEAR

Q & A

Underachieving Employee

⚓ Job Description

⌘ Account classes

- Specimens
- Recurring Clinics
- Screening Mammograms
- Outpatient: Visits, Labs, & Radiology

⌘ Departments

⌘ Limiting factors: CSN & Charge threshold



Original Workflow

⚓ 5 Rules

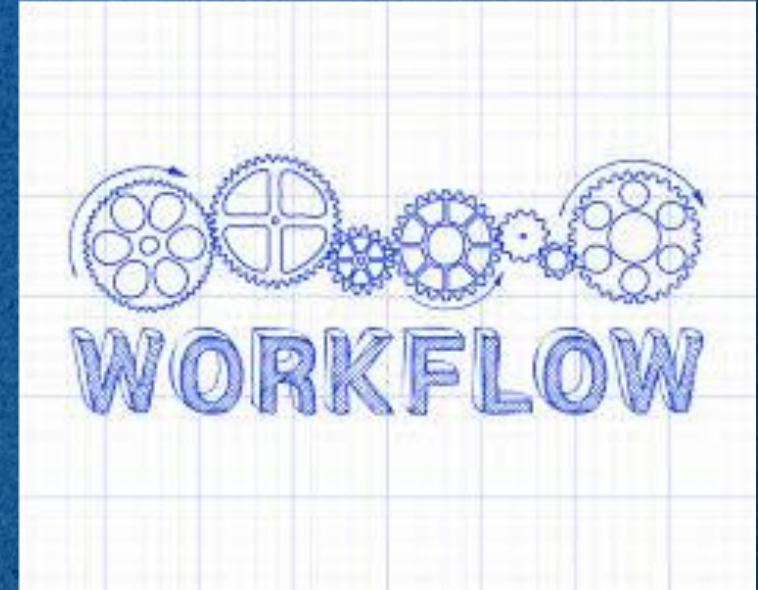
⚓ Broad parameters

⚓ 5 Definitions

⚓ Coded at min days

⌘ WQ routing

- Anti-rules



Trouble Arises

⚓ Overwhelmed by Expectations

⊗ 5 rules become 51

⊗ 5 definitions become 20

⚓ Increased CCV Errors

⚓ High maintenance

⚓ 37% Coverage Rate



Performance Improvement Plan

Implementation approach

⚓ Research

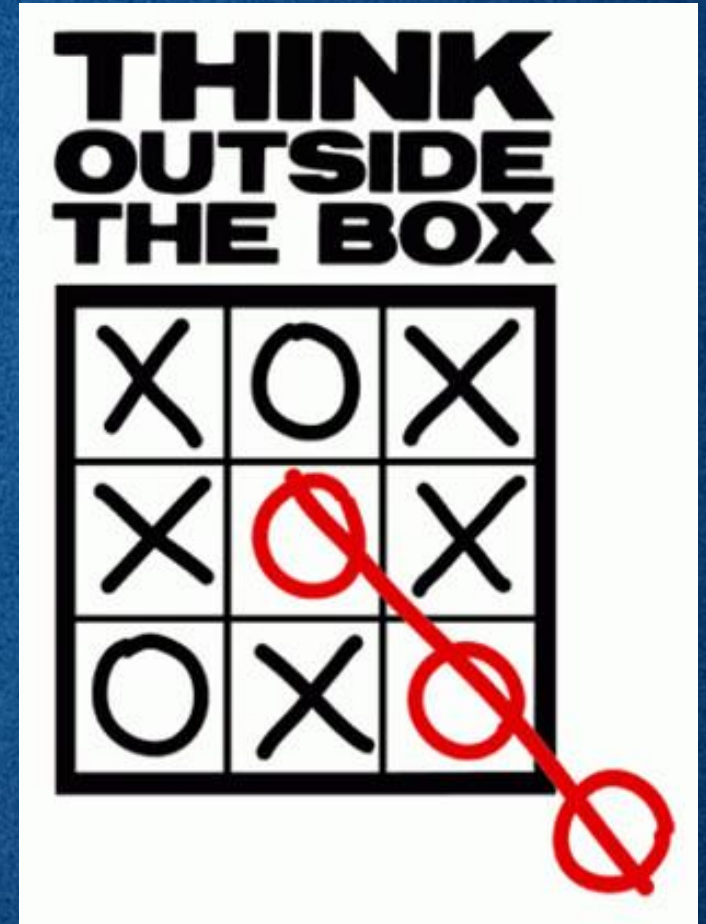
- ⌘ Epic UserWeb/Galaxy
- ⌘ Meetings with other Epic Clients

⚓ Attempt to consolidate

⚓ Brand new approach

- ⌘ Inclusionary vs Exclusionary

⚓ Clean Slate



Build outcomes

⚓ 3 rules: Plain and simple

- ⊗ Screening Mammogram
- ⊗ Radiation Oncology
- ⊗ Straightforward Visits and Labs

⚓ Utilization of System Functionality

- ⊗ Better defined parameters

⚓ Coded at discharge

- ⊗ 1 day hold in WQ



Monitoring/Auditing approach

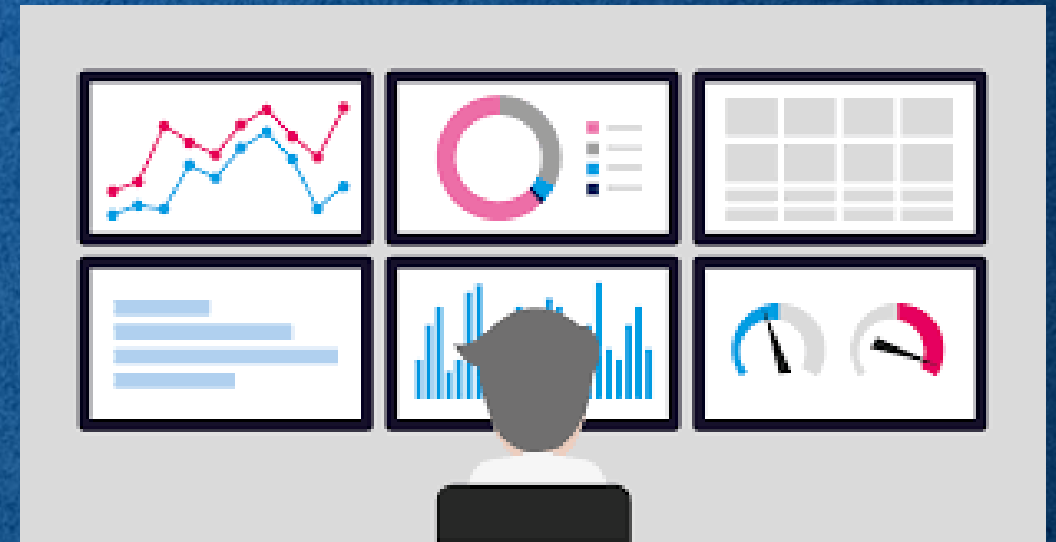
⚓ Testing/validation for implementation

- ⌘ Account Query Reports
- ⌘ Testing WQs

⚓ Auditing WQ

- ⌘ Post go-live
- ⌘ Ongoing

⚓ Daily Completed & CCV Reports

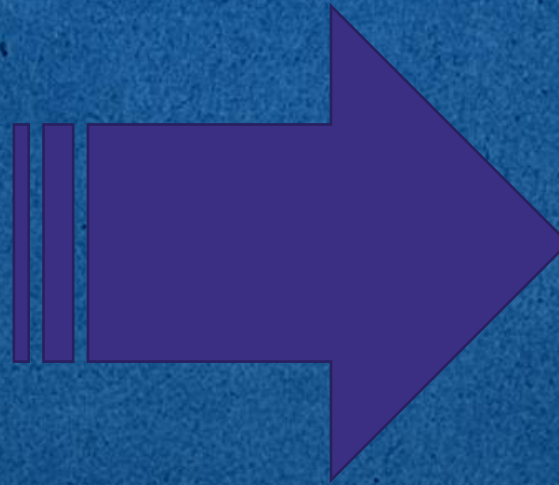
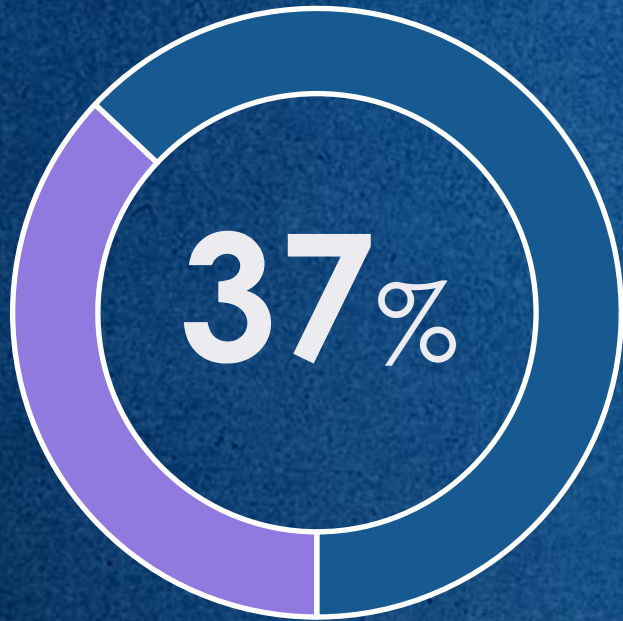


The image features a dark blue rectangular area in the center, which serves as a backdrop for the text. This rectangle is set against a background of a repeating wavy pattern in a slightly lighter shade of blue. At the bottom of the image, there are stylized, layered waves in various shades of blue, creating a sense of depth and movement. The overall design is clean and professional, suitable for an award ceremony.

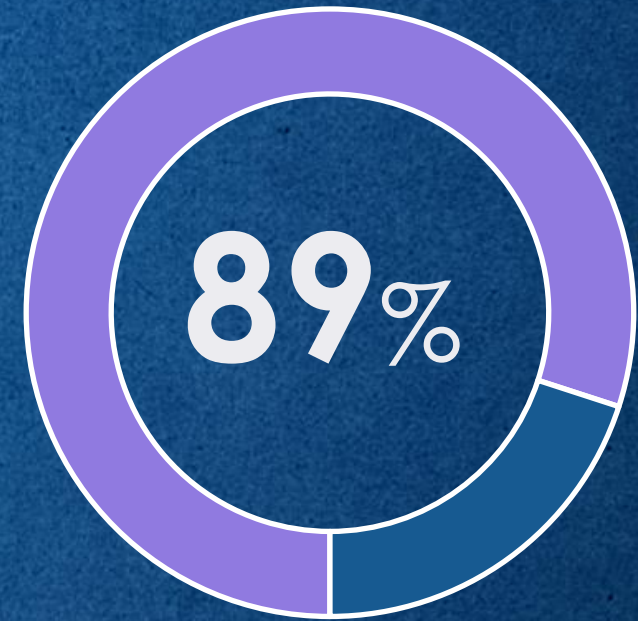
Employee of the Year

Coverage Rate

Pre-Implementation



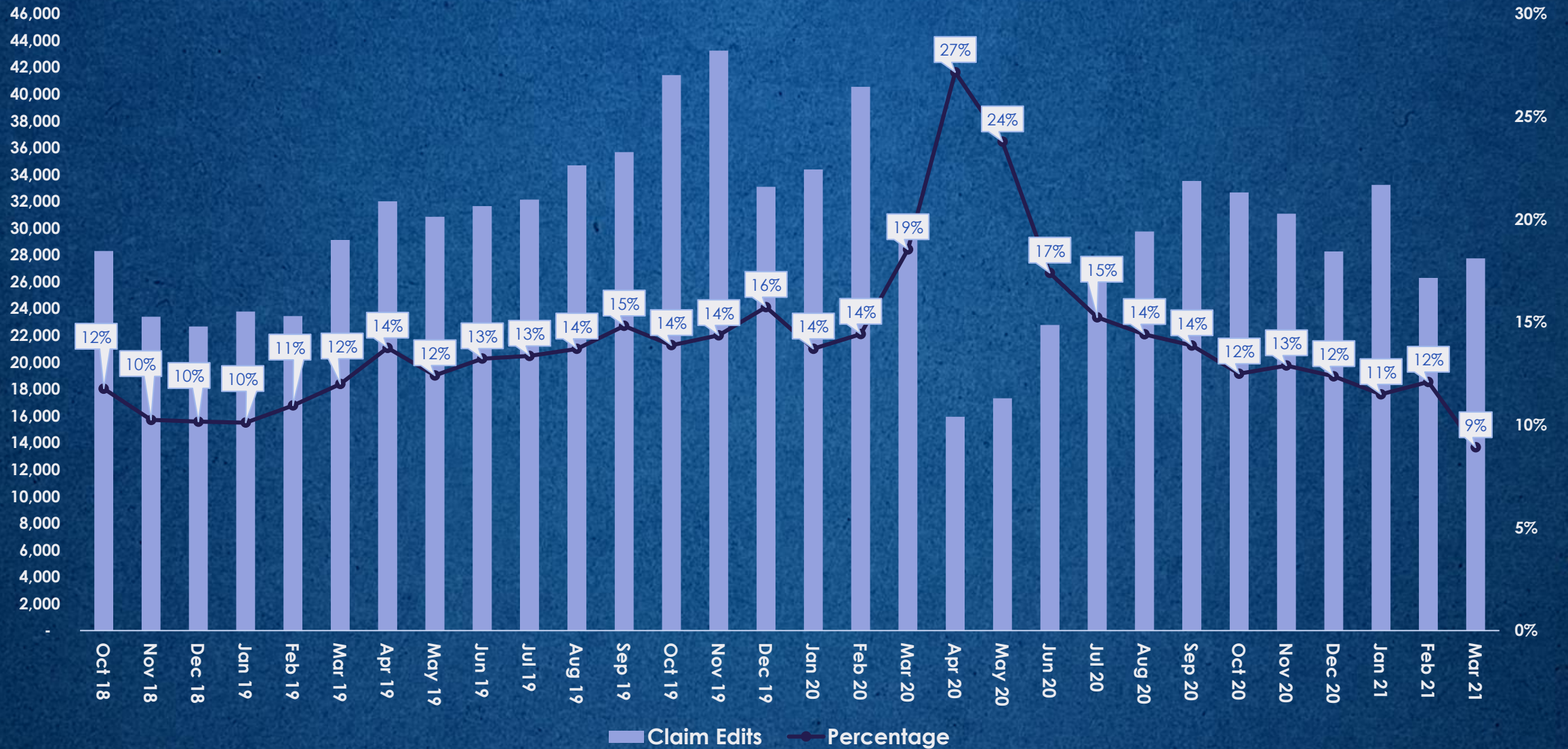
Post-Implementation



Code Capture Validation Percentage

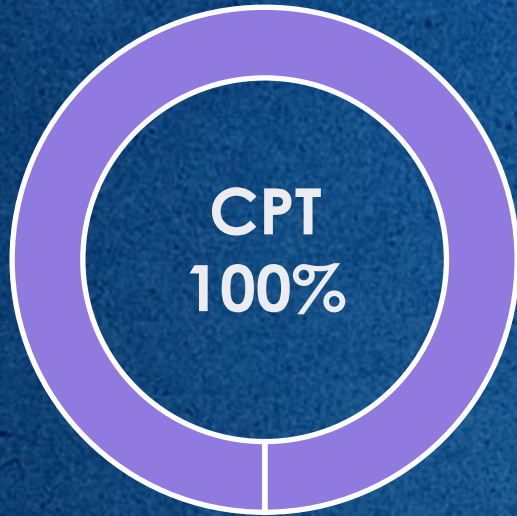


Did our adjustments impact claimed edits?

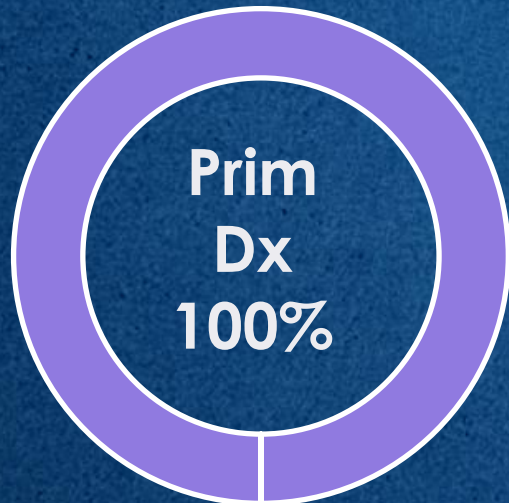


** Increases from Mar 20 – Jun 20 due to COVID-19 Pandemic onset

Audit Results



FY21 Q1



Cost Savings!

81%

**Decrease in
Vendor
Expense**

System Efficiency Improvement!

40%

**Reduction in
Nightly
Processing
Time**



Q & A

Wrap-Up

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